Amendments to the Claims

1   Claim 1 (currently amended): A method <u>comprising</u> ~~of enhancing voice mail messages by~~

2   providing <u>at least</u> one ~~or more bookmarks~~ <u>bookmark</u> for a voice mail message ~~left~~ by a caller

3   <u>leaving the voice mail message</u>.

1   Claim 2 (currently amended): The method according to Claim 1, further comprising the step of

2   creating a bookmarked message from the voice mail message and the ~~associated bookmarks~~ <u>at</u>

3   <u>least one bookmark</u>.

1   Claim 3 (original):   The method according to Claim 2, further comprising the step of playing

2   the bookmarked message to a listener.

1   Claim 4 (currently amended): The method according to Claim 1, wherein <u>at least one</u> ~~selected~~

2   ~~ones of the~~ <u>bookmark segments</u> ~~bookmarks segment~~ the voice mail message according to one or

3   more topics.

1   Claim 5 (currently amended): The method according to Claim 1, wherein <u>at least one</u> ~~selected~~

2   ~~ones of the bookmarks are~~ <u>bookmark is</u> used to mark one or more segments of the voice mail

3   message as having one or more different degrees of importance.

1   Claim 6 (original):   The method according to Claim 5, wherein a default degree of importance

2   is associated with segments not otherwise marked.

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1   Claim 7 (currently amended): The method according to Claim 1, wherein ~~selected ones of the~~

2   ~~bookmarks correspond~~ <u>at least one bookmark corresponds</u> to one or more special types of

3   information in the voice mail message.

1   Claim 8 (original):   The method according to Claim 7, wherein at least one of the special types

2   of information is a callback telephone number for the caller.

as 1   Claim 9 (currently amended): The method according to Claim 7 ~~or Claim 8~~, wherein at least one

2   of the special types of information is a callback time and/or date to use when responding to the

3   voice mail message.

1   Claim 10 (original):   The method according to Claim 7, wherein at least one of the special types

2   of information is a name of the caller.

1   Claim 11 (original):   The method according to Claim 7, wherein at least one of the special types

2   of information is a Uniform Resource Locator (URL).

1   Claim 12 (original):   The method according to Claim 7, wherein at least one of the special types

2   of information is an e-mail address.

1   Claim 13 (original):   The method according to Claim 7, wherein at least one of the special types

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2   of information is a protection or confidentiality indicator.

1   Claim 14 (currently amended): The method according to Claim 2 ~~or Claim 3~~, further comprising

2   the step of using the ~~bookmarks~~ at least one bookmark to perform actions selectively on one or

3   more segments of the voice mail message.

1   Claim 15 (original): The method according to Claim 14, wherein the selected segments are

2   associated with a topic of the voice mail message.

1   Claim 16 (original): The method according to Claim 14, wherein the selected segments have

2   one or more different degrees of importance.

1   Claim 17 (original): The method according to Claim 14, wherein the selected segments are

2   associated with one or more special types of information in the voice mail message.

1   Claim 18 (original): The method according to Claim 14, wherein the actions comprise one or

2   more of saving, deleting, forwarding, listening, skipping, or repeating the one or more segments.

1   Claim 19 (original): The method according to Claim 18, wherein the actions further comprise

2   marking a selected segment as protected or confidential.

1   Claim 20 (original): The method according to Claim 19, further comprising forwarding the

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2 segment marked as protected or confidential to another party.

1 Claim 21 (currently amended): The method according to Claim 17, wherein at least one of the

2 special types of information comprises a Uniform Resource Locator (URL) and where at least one

3 of the actions comprises automatically establishing a connection to the URL.

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1 Claim 22 (currently amended): The method according to Claim 2, wherein the creating step

2 further comprises storing the ~~bookmarks~~ at least one bookmark and the voice mail message

3 separately as the bookmarked message.

1 Claim 23 (currently amended): The method according to Claim 2, wherein the creating step

2 further comprises storing the ~~bookmarks~~ at least one bookmark and the voice mail message

3 intermingled as the bookmarked message.

1 Claim 24 (currently amended): The method according to Claim 3, further comprising the step of

2 announcing, for the bookmarked message, a number of the bookmarked segments in the voice

3 mail message.

1 Claim 25 (currently amended): The method according to Claim 5, further comprising the step of

2 announcing, when playing the voice mail message, the different degrees of importance in the voice

3 mail message.

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1 Claim 26 (currently amended): The method according to Claim 5, further comprising the step of

2 announcing, when playing the voice mail message, a number of the segments in the different

3 degrees of importance.

1 Claim 27 (currently amended): The method according to Claim 7, further comprising the step of

2 announcing, when playing the voice mail message, the special types of information in the voice

3 mail message.

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1 Claim 28 (original): The method according to Claim 7, wherein particular ones of the special

2 types of information are required, and further comprising the step of prompting the caller to

3 provide input for each particular one for which no bookmark is otherwise provided.

1 Claim 29 (currently amended): The method according to Claim 2, wherein a plurality of

2 bookmarks are provided for the voice mail message by the caller, and further comprising the step

3 of associating one or more audio cues with one or more of the bookmarks of the voice mail

4 message.

1 Claim 30 (currently amended): The method according to Claim 29, further comprising the steps

2 of:

3   playing the bookmarked message to a listener; and

4   incorporating the one or more associated audio cues along with respective portions of the

5 voice mail message corresponding to the one or more of the bookmarks.

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1   Claim 31 (original):   The method according to Claim 30, wherein the step of incorporating the

2   one or more associated audio cues further comprises incorporating each associated audio cue with

3   its respective portion of the voice mail message.

1   Claim 32 (original):   The method according to Claim 30, wherein the step of incorporating the

2   one or more associated audio cues further comprises incorporating each associated audio cue in-

3   line with its respective portion of the voice mail message.

1   Claim 33 (currently amended): A system for ~~enhancing~~ voice mail messages, comprising:

2   means for leaving a voice mail message by a caller; and

3   means for providing at least one ~~or more bookmarks~~ bookmark for the voice mail message

4   by the caller.

1   Claim 34 (currently amended): The system according to Claim 33, further comprising means for

2   creating a bookmarked message from the voice mail message and the ~~associated bookmarks~~ at

3   least one bookmark.

1   Claim 35 (original):   The system according to Claim 34, further comprising means for playing

2   the bookmarked message to a listener.

1   Claim 36 (currently amended): The system according to Claim 33, wherein at least one ~~selected~~

2   ~~ones of the bookmarks segment~~ <u>bookmark segments</u> the voice mail message according to one or

3   more topics.

1   Claim 37 (currently amended): The system according to Claim 33, wherein ~~selected ones of the~~

2   ~~bookmarks correspond~~ <u>at least one bookmark corresponds</u> to one or more special types of

3   information in the voice mail message.

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1   Claim 38 (original): The system according to Claim 37, wherein the special types of information

2   comprise one or more of: (1) a callback telephone number for the caller; (2) a callback time at

3   which to respond to the voice mail message; and/or (3) a callback date on which to respond to the

4   voice mail message.

1   Claim 39 (original): The system according to Claim 37, wherein at least one of the special types

2   of information is a Uniform Resource Locator (URL).

1   Claim 40 (original): The system according to Claim 37, wherein at least one of the special types

2   of information is a protection or confidentiality indicator.

1   Claim 41 (currently amended): The system according to Claim 34, further comprising means for

2   using the ~~selected bookmarks~~ <u>at least one bookmark</u> to perform actions selectively on one or

3   more segments of the voice mail message.

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1   Claim 42 (original):   The system according to Claim 41, wherein the selected segments are

2   associated with a topic of the voice mail message.

1   Claim 43 (original):   The system according to Claim 41, wherein the selected segments have one

2   or more different degrees of importance.

1   Claim 44 (original):   The system according to Claim 41, wherein the actions comprise one or

2   more of saving, deleting, forwarding, listening, skipping, or repeating the one or more segments.

1   Claim 45 (original):   The system according to Claim 44, wherein the actions further comprise

2   marking a selected segment as protected or confidential.

1   Claim 46 (original):   The system according to Claim 45, further comprising forwarding the

2   marked segment to another party.

1   Claim 47 (original):   The system according to Claim 41, wherein the selected segments are

2   associated with one or more special types of information in the voice mail message.

1   Claim 48 (currently amended): The system according to Claim 47, wherein at least one of the

2   special types of information comprises a Uniform Resource Locator (URL) and where at least one

3   of the actions comprises automatically establishing a connection to the URL.

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1   Claim 49 (currently amended): The system according to Claim 35, further comprising means for

2   announcing, for the bookmarked voice mail message, a number of the bookmarked segments in

3   the voice mail message.

1   Claim 50 (currently amended): The system according to Claim 43, further comprising means for

2   announcing, before playing the voice mail message, the different degrees of importance in the

3   voice mail message.

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1   Claim 51 (currently amended): The system according to Claim 37, further comprising means for

2   announcing, after playing the voice mail message, the special types of information in the voice

3   mail message.

1   Claim 52 (currently amended): The ~~method~~ system according to Claim 37, wherein particular

2   ones of the special types of information are required, and further comprising means for prompting

3   the caller to provide input for each particular one for which no bookmark is otherwise provided.

1   Claim 53 (currently amended): The system according to Claim 34, wherein a plurality of

2   bookmarks are provided for the voice mail message by the caller, and further comprising means

3   for associating one or more audio cues with one or more of the bookmarks of the voice mail

4   message.

1   Claim 54 (currently amended): The system according to Claim 53, further comprising:

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2   means for playing the bookmarked message to a listener; and

3   means for incorporating the one or more associated audio cues along with respective

4   portions of the voice mail message corresponding to the one or more of the bookmarks.

1   Claim 55 (original):   The system according to Claim 54, wherein the means for incorporating the

2   one or more associated audio cues further comprises means for incorporating each associated

3   audio cue with its respective portion of the voice mail message.

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1   Claim 56 (original):   The system according to Claim 54, wherein the means for incorporating the

2   one or more associated audio cues further comprises means for incorporating each associated

3   audio cue in-line with its respective portion of the voice mail message.

1   Claim 57 (currently amended): A computer program product for ~~enhancing~~ voice mail messages,

2   the computer program product embodied on one or more computer-readable media and

3   comprising:

4   computer-readable program code <u>configured to create at least</u> ~~means for providing~~ one or

5   ~~more bookmarks~~ <u>bookmark</u> for a voice mail message [[left]] by a caller <u>leaving the voice mail</u>

6   <u>message.</u> ~~; and~~

7   ~~computer-readable program code means for creating a bookmarked message from the left~~

8   ~~voice mail message and the provided bookmarks.~~

1   Claim 58 (currently amended): The computer program product according to Claim [[57]] <u>82,</u>

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2   further comprising computer-readable program code ~~means for playing~~ <u>configured to play</u> the

3   ~~created~~ bookmarked message to a listener.

1   Claim 59 (currently amended): The computer program product according to Claim 57, wherein <u>at</u>

2   <u>least one bookmark segments</u> ~~selected ones of the bookmarks segment~~ the voice mail message

3   according to one or more topics.

1   Claim 60 (currently amended): The computer program product according to Claim 57, wherein <u>at</u>

2   <u>least one bookmark is</u> ~~selected ones of the bookmarks are~~ used to mark one or more segments of

3   the voice mail message as having one or more different degrees of importance.

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1   Claim 61 (original):   The computer program product according to Claim 60, wherein a default

2   degree of importance is associated with segments not otherwise marked.

1   Claim 62 (currently amended): The computer program product according to Claim 57, wherein <u>at</u>

2   <u>least one bookmark corresponds</u> ~~selected ones of the bookmarks correspond~~ to one or more

3   special types of information in the voice mail message.

1   Claim 63 (original):   The computer program product according to Claim 62, wherein the special

2   types of information comprise one or more of: (1) a callback telephone number for the caller; (2)

3   a callback time at which to respond to the voice mail message; and/or (3) a callback date on which

4   to respond to the voice mail message.

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1   Claim 64 (original):   The computer program product according to Claim 62, wherein at least

2   one of the special types of information is a name of the caller.

1   Claim 65 (original):   The computer program product according to Claim 62, wherein at least

2   one of the special types of information is an e-mail address.

1   Claim 66 (original):   The computer program product according to Claim 62, wherein at least

2   one of the special types of information is a protection or confidentiality indicator.

1   Claim 67 (currently amended): The computer program product according to Claim 59, further

2   comprising computer-readable program code ~~means for using~~ configured to use the ~~selected~~

3   ~~bookmarks~~ at least one bookmark to navigate from one topic of the voice mail message to

4   another.

1   Claim 68 (currently amended): The computer program product according to Claim 58, further

2   comprising computer-readable program code ~~means for using~~ configured to use the ~~bookmarks~~ at

3   least one bookmark to perform actions selectively on one or more segments of the voice mail

4   message.

1   Claim 69 (original):   The computer program product according to Claim 68, wherein the

2   selected segments are associated with a topic of the voice mail message.

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1 Claim 70 (original): The computer program product according to Claim 68, wherein the

2 selected segments have one or more different degrees of importance.

1 Claim 71 (original): The computer program product according to Claim 68, wherein the actions

2 comprise one or more of: saving a particular segment; deleting a particular segment; skipping a

3 particular segment; forwarding a particular segment; listening to a particular segment; repeating

4 playback of a particular segment; and marking a particular segment as protected or confidential

5 prior to forwarding the marked segment to another party.

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1 Claim 72 (original): The computer program product according to Claim 68, wherein the

2 selected segments are associated with one or more special types of information in the voice mail

3 message.

1 Claim 73 (currently amended): The computer program product according to Claim 72, wherein at

2 least one of the special types of information comprises a Uniform Resource Locator (URL) and

3 where at least one of the actions comprises automatically establishing a connection to the URL.

1 Claim 74 (currently amended): The computer program product according to Claim 58, further

2 comprising computer-readable program code means for announcing configured to announce, for

3 the bookmarked voice mail message, a number of the bookmarked segments in the voice mail

4 message.

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1   Claim 75 (currently amended): The computer program product according to Claim 60, further

2   comprising computer-readable program code ~~means for announcing~~ configured to announce,

3   when playing the voice mail message, a number of the segments in the different degrees of

4   importance.

1   Claim 76 (currently amended): The computer program product according to Claim 62, further

2   comprising computer-readable program code ~~means for announcing~~ configured to announce, after

3   playing the voice mail message, a number of the special types of information in the voice mail

4   message.

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1   Claim 77 (currently amended): The computer program product according to Claim 62, wherein

2   particular ones of the special types of information are required, and further comprising computer-

3   readable program code ~~means for prompting~~ configured to prompt the caller to provide input for

4   each particular one for which no bookmark is otherwise provided.

1   Claim 78 (currently amended): The computer program product according to Claim 58, further

2   comprising computer-readable program code ~~means for associating~~ configured to associate one or

3   more audio cues with the at least one ~~or more bookmarks~~ bookmark of the voice mail message.

1   Claim 79 (currently amended): The computer program product according to Claim 78, further

2   comprising:

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3   computer-readable program code ~~means for playing~~ configured to play the bookmarked

4   message to a listener; and

5   computer-readable program code ~~means for incorporating~~ configured to incorporate the

6   one or more associated audio cues along with respective portions of the voice mail message

7   corresponding to the at least one ~~or more bookmarks~~ bookmark.

1   Claim 80 (currently amended): The computer program product according to Claim 79, wherein

2   the computer-readable program code ~~means for incorporating~~ configured to incorporate the one

3   or more associated audio cues further comprises computer-readable program code ~~means for~~

4   ~~incorporating~~ configured to incorporate each associated audio cue with its respective portion of

5   the voice mail message.

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1   Claim 81 (currently amended): The computer program product according to Claim 79, wherein

2   the computer-readable program code ~~means for incorporating~~ configured to incorporate the one

3   or more associated audio cues further comprises computer-readable program code ~~means for~~

4   ~~incorporating~~ configured to incorporate each associated audio cue in-line with its respective

5   portion of the voice mail message.

1   Claim 82 (new): The computer program product according to Claim 57, further comprising

2   computer-readable program code configured to create a bookmarked message from the voice mail

3   message and the at least one bookmark.

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1   Claim 83 (new): The method according to Claim 5, further comprising the step of announcing,

2   before playing the voice mail message, the different degrees of importance in the voice mail

3   message.

1   Claim 84 (new): The method according to Claim 5, further comprising the step of announcing,

2   after playing the voice mail message, the different degrees of importance in the voice mail

3   message.

1   Claim 85 (new): The method according to Claim 5, further comprising the step of announcing,

2   before playing the voice mail message, a number of the segments in the different degrees of

3   importance.

1   Claim 86 (new): The method according to Claim 5, further comprising the step of announcing,

2   after playing the voice mail message, a number of the segments in the different degrees of

3   importance.

1   Claim 87 (new): The method according to Claim 7, further comprising the step of announcing,

2   before playing the voice mail message, the special types of information in the voice mail message.

1   Claim 88 (new): The method according to Claim 7, further comprising the step of announcing,

2   after playing the voice mail message, the special types of information in the voice mail message.

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1   Claim 89 (new): The method according to Claim 1, wherein the caller provides a plurality of

2   bookmarks for the voice mail message.

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1   Claim 90 (new): The system according to Claim 33, wherein the caller provides a plurality of

2   bookmarks for the voice mail message.

1   Claim 91 (new): The computer program product according to Claim 33, wherein the caller

2   provides a plurality of bookmarks for the voice mail message.

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